PROSPECT RESEARCH CHEAT SHEET

Whether you've been formally invited to the pitch—or are just starting to size up potential clients—use these proven search tactics to get smarter, faster.

1. Know Your Prospect

Companies don't hire agencies. People do. To win new business, win over decision makers. To be interesting, be interested. Get to know your prospects before you meet them. Here's how...

Q Bob Iger "and his wife"

Simple but effective: search for information on your prospect's partner. Family members often share freely what their spouses hold close to the vest. A couple's shared activities can be illuminating.

Q "Auburn Magazine" "Tim Cook" Apple

Look beyond LinkedIn to paint a picture of your prospect. Alumni publications can be a rich (and often overlooked) source of intel on a business leader's formative years and personal life.

Q "sat down with Leonardo Dicaprio"

Google your prospect's name and "sat down with." You'll fast-track your search and often get insightful, in-depth information from published interviews.

o "interim CMO"

Where there's a newly named CMO, there's likely an agency review to follow. Beat others to the punch by Googling the term "interim CMO." Get smart on a company's challenges before your competition—and *before* a new CMO is on board.

Q "prospect name" Pinterest

A prospect's Pinterest page can be fluff-filled—or revelatory. Is she working on a home remodel? Is he showing off his baseball card collection? Are they planning a trip? Small insights can become conversation starters that lead to personal connections.

2. Understand The Company

To unearth intel on a company, look where your competitors aren't looking. Ask questions they aren't asking. Figure out what's next, not just what's now. Here's how...

Q 7-Eleven "plans to"

Search a company's name and phrases like "has begun testing," "is rolling out," or "plans to." You may find a clue to an upcoming product launch or branding shift.

Q "Frito-Lay" million

Search a company's name and the word "million" to gain quick insight on multiple fronts: revenue trends; which products are faltering; outside investments; new partnerships, etc.

Q site:cicis.com "internal use"

Companies often leave draft documents of interest or company manuals on the web. Use search phrases like "internal use only" to turn up work-in-progress content. (Admittedly hit-and-miss.)

Q "soft drink category" "according to"

"According to" is a search phrase that can help you identify industry experts in short order. Look for names that pop up repeatedly in the news. Go-to experts often offer the latest and most relevant insights.

Q "Walmart overhauls"

A corporate house cleaning or business pivot may be an indicator that a company's marketing strategy—and everything else, for that matter—is under the microscope. Combine a target company's name and the word "overhaul."

3. Compile a Dossier







Intelligence gathering is a team sport, but when it's pencils down, consider designating one person to compile a prospect dossier: a succinct, insightful, tone-setting document with the uncommon intel you've uncovered about a company and its decision makers. The goal: keep everyone up to speed, on the same page, and perfectly prepared heading into your pitch. Download a sample dossier here: pitchperfectintel.com/custom-dossier.

As you compile your prospect dossier, be brave enough to be brief. It's about educating—not inundating—everyone involved in your new-business effort.

The Fine Print

Research, like life, doesn't always go according to plan. If that's the case, improvise. Tweak your search terms. Try the VP of Marketing instead of the CMO. Experiment. If try-try-again's not your thing, try emailing us. We just might be what you were looking for all along.



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